Public Outreach Plan  

Prepared For:
City of Hamilton  
Ravalli County  
Montana Department of Transportation

Prepared By:
Camp Dresser & McKee (CDM) Inc.  
Helena, Montana

April 15, 2009
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1.0 Introduction

The City of Hamilton, Ravalli County, and the Montana Department of Transportation (MDT) have initiated a planning process to update the existing Hamilton Transportation Plan (Plan). The existing Plan was completed in 2002 and provides the basis for transportation planning activities undertaken in the last decade. The update of the transportation plan will include analysis of the existing transportation system, modeling of future growth characteristics, problem identification, and identification of future transportation system needs.

An initial step in commencing a 20-year-horizon planning process is to develop a public involvement plan that provides for and identifies public involvement activities needed to gain insight and build consensus about existing and anticipated future community needs. The purpose of this Public Outreach Plan is to ensure a proactive public involvement process that provides opportunities for the public to be involved in all phases of the planning process. This is accomplished by providing complete information, timely public notice, opportunities for making comments, and full access to key decisions.

1.1 Plan Purpose

A community transportation plan is an extremely important document that, when properly assembled, will serve to guide transportation infrastructure investments and allow agency staff and the community to plan for growth. Public involvement is an important component in any successful transportation planning process. For this project, a number of public involvement strategies are proposed to reach the most people possible and elicit meaningful participation. The interest of the public in transportation issues has increased with the community’s rate of growth, and updating the plan will provide public outreach opportunities that will:

- Educate the public on the critical elements of planning and engineering the community’s transportation system
- Respond to the increasing interest of the general public to participate in planning of the community
- Increase the public’s investment in the Transportation Plan

1.2 Project Background

In 2001, the City of Hamilton undertook the development of a comprehensive Transportation Plan. The previous ten years saw significant growth both within the City and in the outlying areas of the County. The City lacked a transportation planning document, and the preparation of the Hamilton Transportation Plan in 2002 was a positive first step for improving transportation matters in the community. The Transportation Plan assessed those areas of the community directly within the city limits; however, it did not analyze travel characteristics in the unincorporated areas of Ravalli County adjacent to the city limits.

The Hamilton Transportation Plan Steering Committee (TPSC) was established to help guide the transportation planning process and to establish goals and priorities for the 2002 Transportation Plan.
The committee also served to review the findings and guide the development of the Transportation Plan. The TPSC included representatives from the City Council, City Public Works, City Administration, the Montana Department of Transportation, the business community, development and contractor representatives, and Ravalli County. During the Plan development process, the TPSC also solicited input from local and regional emergency services providers, transit officials, and non-motorized advocates who commonly use the City’s street and highway system. The 2002 Plan was a positive step in assessing and planning for the City’s transportation infrastructure.

In an effort to be proactive and to serve the community’s existing residents, while at the same time planning for growth, in 2008 the City decided the timing was right for preparing an update to the 2002 Transportation Plan. This update, called the 2009 Update, encompasses a much larger area than the 2002 Plan, and as such includes unincorporated lands adjacent to the City and within Ravalli County. Additionally, the Transportation Plan 2009 Update is being prepared on a parallel track to the City’s Growth Policy Update and the City’s Water Facilities Plan Update, lending to efficiency in data sharing and public outreach.

In 2009, the City of Hamilton and MDT selected the firm of Camp Dresser & McKee (CDM) Inc. (i.e., the Consultant) of Helena, MT to prepare the update to the 2002 Hamilton Transportation Plan. CDM will work with the consultants preparing other updates.

### 1.3 Study Area

The 2002 study area boundary was established by the TPSC based on a number of parameters, including physical boundaries (including the Bitterroot River), water and sewer service area restrictions, current and projected development potential, and an intuitive review of the layout of the existing transportation system and the system users.

The study area boundary for the 2009 Update has been revised to follow Public Land Survey System (PLSS) geography and is shown in Figure 1. This revised study area boundary is the same boundary being used for the Growth Policy Update and the Water Facilities Plan Update. This planning boundary encompasses lands under the jurisdiction of both the City of Hamilton and Ravalli County.
Figure 1
Preliminary Study Area Boundary
Hamilton Area Transportation Plan (2009 Update)
1.4 Goals of Public Involvement & Outreach Effort

The goal of the City of Hamilton, Ravalli County, MDT, and the Consultant is to have significant and ongoing public involvement for this transportation planning process. Education and public outreach are an essential part of fulfilling the local entities’ responsibility to successfully inform the public about the transportation planning process. All three contracting entities (i.e. Ravalli County, the City of Hamilton, and MDT) seek to empower the public to voice their ideas and values regarding transportation issues. The entities strive to ensure early and continuous public involvement in all major actions and decisions.

2.0 Public Involvement Procedures

The Public Outreach Plan describes the public information and input opportunities that will be provided as part of the development of the Hamilton Area Transportation Plan (2009 Update). This plan encourages active participation in identifying and commenting on transportation issues at every stage of the planning process. Participants in this public involvement process include:

- The general public – residents of the City of Hamilton and adjacent unincorporated areas affected by the Transportation Plan
- The Citizen Advisory Committee (CAC) – comprised of up to 12 individuals from various interest groups and the general public
- The Technical Advisory Committee (TAC) – made up of 6 professional staff members of the jurisdictions and agencies in the Study Area

Methods of notifying the public of project status, upcoming meetings, and other information are detailed below. The general public will be kept informed of all aspects of the plan, and their input will be sought throughout the process. The public and interested parties will provide input to the CAC, TAC, and the Consultant via the methods outlined below.

2.1 Project Contacts

Contact information for city and county officials, MDT contacts and the Consultant will be provided to the public. Telephone numbers and email addresses of project contacts will be published in all information that is released and is also included here.

City of Hamilton, 202 South Third Street, Hamilton, MT 59840; (406) 363-3316; Contact – Dennis Stranger

Ravalli County Road & Bridge Department, 244 Fairground Road, Hamilton, MT 59840; (406) 363-3733; Contact – Dave Ohnstad, dohnstad@ravallicounty.mt.gov
Montana Department of Transportation (MDT), Rail, Transit, and Planning Bureau, 2550 Prospect Avenue (PO Box 201001), Helena, MT 59620-1001; (406) 444-9193; Contact – Sheila Ludlow, sludlow@mt.gov

Montana Department of Transportation (MDT), Missoula District Office, 2100 West Broadway (PO Box 7039), Missoula, MT 59807-7039; (406) 523-5800; Contact – Shane Stack, sstack@mt.gov

Camp Dresser & McKee, Inc. (CDM), 50 West 14th Street, Suite 200, Helena, MT 59601 (406) 441-1400; CDM Project Manager – Jeff Key, P.E., KeyJA@cdm.com

2.2 Publications

Meeting announcements will be developed by CDM and advertised in the Ravalli Republic by the City of Hamilton as display ads at least two weeks prior to meetings. The ads will announce the meeting location, time, and date, the format and purpose of the meeting, and the locations where documents may be reviewed (if applicable). The following print newspaper will carry the display ads.

Ravalli Republic – print and online http://www.ravallirepublic.com

Also, a regular newsletter will be produced every three months that describes work in progress, results achieved, preliminary recommendations, and other related topics. Each newsletter will be saved as a PDF and posted on the project website.

2.3 Radio and Television

Meetings may also be announced on local radio and television stations. Input from the TAC and CAC will identify the most popular radio and television stations on which announcements will be made.

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<td>News/Talk</td>
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<td>NPR</td>
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<td>The University Of Montana</td>
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### 2.4 Stakeholder Emailing List

An emailing list will be produced that will include individuals, businesses, or groups identified by the City of Hamilton, Ravalli County, and/or the MDT. Individuals who attend public meetings will be added to the project emailing list. The following groups or businesses (at a minimum) will be included in the emailing list, providing emails are obtainable from each respective group for these purposes:

- City of Hamilton
- Ravalli County
- Bitterroot Valley Chamber of Commerce, Hamilton, MT
- Bitterroot Job Service Workforce Center, Hamilton, MT
- Hamilton K-12 School District
- Ravalli County Airport
- City/County Fire Departments and Emergency Medical Personnel
- City Police, County Sheriff, and Montana State Police
- Employers:
  - A 2 Z Personnel-Nolan Temps
  - Albertsons
  - Alpine Log Homes
  - Apex Human Resources
  - Discovery Care Centre
  - Farmers State Bank
  - First Interstate Bank
  - First Security Bank
  - Fox Lumber Sales
  - Glaxosmithkline Pharmaceuticals
  - Kmart
  - Marcus Daly Memorial Hospital

2.5 Document Availability

In general, all project deliverables and working draft technical memorandums will be available in hard copy format at the office of the City of Hamilton Community Development and Planning Department (202 South Third Street). This is the only “formal” location at which materials will be available. It is expected, however, that hard copy materials may also be made available at the Ravalli County Road & Bridge Department (244 Fairground Road) and the MDT Missoula District office, as noted below.

In addition to the above locations, when the Public Draft and Final Draft of the Transportation Plan are made available in the Fall of 2009, hard copies will also be located at the Bitterroot Public Library.

Document Availability Locations:

- Ravalli County Road & Bridge Department, 244 Fairground Road, Hamilton, MT
- City of Hamilton, 202 South Third Street, Hamilton, MT
- MDT District 1 Office, 2100 W Broadway, Missoula, MT
- Bitterroot Public Library, 306 State Street, Hamilton, MT

Electronic copies of project deliverables will be posted on the project website at the address shown below within 7 days of receiving approval to do so by the project partners

http://www.mdt.mt.gov/pubinvolv/hamilton/

The following Americans with Disabilities Act (ADA)-required statement will be included on all published materials:

The City of Hamilton, Ravalli County, the MDT, and CDM attempt to provide accommodations for any known disability that may interfere with a person participating in any service, program, or activity associated with this project. Alternative accessible formats of this information will be provided upon request. For further information call (406) 363-3316 or TTY (800) 335-7592, or by calling Montana Relay at 711. Accommodation requests must be made at least 48 hours prior to the scheduled activity and/or meeting.
2.6 Meetings

2.6.1 Committee Meetings

A Technical Advisory Committee (TAC) and a Citizen Advisory Committee (CAC) will be established by the City of Hamilton for this project. These two committees will serve to provide technical guidance (in the case of the TAC) and community citizen participation (in the case of the CAC) throughout the course of Plan development.

Six TAC meetings and six CAC meetings will be held every other month over 12 months, to discuss the progress of the study, make presentations, and obtain guidance as appropriate. This element is considered the most important aspect of the exchange of information and ideas during the development of the Plan. During these meetings, the issues, problems, and possible solutions will be identified and discussed. These meetings will provide essential feedback during the development of the Plan and will also provide the TAC and the CAC with numerous opportunities to become engaged. In general terms, the following points are noted for all venues with these committees:

- All meetings are open to the public.
- All TAC and CAC members will receive agendas and/or relevant materials by email (or mail) at least seven days prior to all TAC and CAC meetings. The agendas and associated materials will be distributed to the City of Hamilton, Ravalli County, and the MDT for their use and also posted on the project website, as appropriate.
- Committee members may propose topics for future meetings.
- The TAC and CAC are to help guide project development, review interim deliverables, be fully engaged in the project’s development, and participate in a concerted effort with the public and the Consultant.

There will be one project status meeting each with the Hamilton City Council and the Ravalli County Commission, as necessary, to ensure that goals, objectives, and decisions are acceptable to elected officials.

2.6.2 Public Meetings

Three formal public meeting opportunities will be offered during the planning process. Two of these opportunities will be in the form of a highly participatory set of community planning workshops known as charrettes. The charrette is an intensive, broad-based, community-driven process that has a record of success by crafting meaningful community engagement and acceptance.

The first public meeting will be a charrette and will be used to discuss and identify the issues and visioning that will help define community perceptions and goals, as well as identifying issues that should be addressed as part of the planning effort. This initial effort would consist of a 2- or 3-hour workshop that would be very interactive. The purpose would be to define the transportation planning process and then engage the community through the execution of the charrette workshop.
The second public meeting will occur after initial field studies have been completed and transportation-related problems have been defined. The purpose of this gathering will be to review the identified problems with the public to assure that all of the major transportation problems have been included in the analysis. This meeting will be more of a typical public meeting, whereby an informal open house would be held where attendees could visit with project personnel at several displays, followed by a formal presentation and a question-and-answer period.

The third public meeting will also be in the form of a charrette after a formal presentation is made regarding the preliminary recommendations and findings. After the presentation, individual work stations will be set up for participants to move to their areas of interest and review and comment on the preliminary findings. It is hoped that participants can become fully engaged through this mechanism, which may alleviate many of the “confrontational” situations that can occur in large, traditional public forums. The purpose of this venue will be to present the types of recommended improvements and receive initial feedback from the community. Public comments and concerns will be recorded.

Other meetings can be scheduled for neighborhood groups, emergency services personnel, school district officials, special interest groups, additional Council meetings, etc., as needed.

2.6.3 Public Hearings

Two public hearings will be held after the draft Transportation Plan has been published. These public hearings will be held separately with the City Council and the County Commission. These hearings will be designed to obtain official comments from the public prior to final approval of the document and production of the final report.

The comments made during the hearings will be transcribed by a court reporter and entered as part of the public record of the planning process. The comments will be reviewed and responses will be provided in the final Plan document or an appendix.

Summary of proposed meetings:

- Hamilton City Council------------- One Project Status Meeting & One Public Hearing
- Ravalli County Commission-------- One Project Status Meeting & One Public Hearing
- 1st Public Meeting Series-------- One Charrette (visioning & issues)
- 2nd Public Meeting Series-------- One Open House with Formal Presentation
- 3rd Public Meeting Series-------- One Charrette (Preliminary Findings and Recommendations)
- Other Meetings, up to ten total (as needed or requested)
2.7 Consideration for Traditionally Underserved Populations

The TAC, CAC, and the Consultant recognize that additional efforts must be made to involve traditionally underserved segments of the population in the transportation planning process, including the disabled, racial and ethnic minorities, and low-income residents. Including these groups leads to planning that reflects the needs of everyone. The following steps will help with these efforts:

Plan Meeting Locations Carefully

- Public meetings will be held in locations that are accessible and compliant with the Americans with Disabilities Act. If a targeted population is located in a certain geographic part of the City or County, then the meeting location should be in that area for convenience.

Seek Help from Community Leaders and Organizations

- To facilitate involvement of traditionally underserved populations, community leaders and organizations that represent these groups will be consulted about how to most effectively reach their members.

Be Sensitive to Diverse Audiences

- At public meetings, agency staff and the Consultant will attempt to communicate as effectively as possible. Technical jargon will be avoided and appropriate dress and conduct will be adhered to.

2.8 Project Schedule

Strict adherence to the project schedule is important to stay on track and keep all interested parties engaged. The project schedule for this Transportation Plan Update is attached as Figure 2. It is CDM’s intent to strictly adhere to this schedule.

3.0 Overall Project Communication

3.1 Summary

The Hamilton Area Transportation Plan (2009 Update) Public Outreach Plan establishes guidelines and procedures for encouraging public participation. The following communication strategies and techniques may be used in their entirety (or partially) to distribute the information to the community at large and seek a higher level of engagement. The TAC, CAC, and the Consultant will utilize as many of these techniques as possible that best suit the Transportation Plan project development.

- All relevant deliverables and associated materials will be posted on the project website at

http://www.mdt.mt.gov/pubinvolve/hamilton/
- Public service announcements and interviews on radio and television may be conducted to explain the subject matter and promote participation.

- Articles and press releases for the newspaper or other widely circulated publications will be developed.

- Informal presentations will be made at regional sites, open houses, round tables, or other community forums to receive input from the affected community.

- Formal presentations will be made to various service clubs and civic and professional groups.

- Select mailings, as requested by interested parties, will be provided to individuals or groups that have expressed interest or made comments at meetings.

- Technical memorandums (working drafts) will be provided to the City of Hamilton, Ravalli County, and the MDT for posting to their respective internet sites, and also distributed to the TAC and the CAC, to provide a better understanding of proposed transportation issues and recommendations and, in return, to provide the three project entities with feedback and an opportunity for continual comment. Hard copies of all materials will be made available at the City of Hamilton Community Development and Planning Department (202 South Third Street).

- Special presentations will be made, upon request, to community groups and organizations.

- Fact sheets may be used to explain transportation related issues.

- Special issues “technical memorandums” will be announced or reported at meetings and/or via email on relevant transportation issues.

Responses to questions and comments from the public concerning the public participation process, working draft technical memorandums, the draft and public draft Transportation Plan Update document, and other work products will be made via written response in an Appendix to the actual Transportation Plan. In some circumstances, the TAC, CAC, and/or the Consultant will respond directly to an individual or group by letter or telephone call, or by way of a periodic newsletter.
### PROJECT SCHEDULE - Figure 2

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<td>Task 24: Public Meetings</td>
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<td>Task 25: Administrative Draft Report</td>
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<td>Task 26: Public Draft Report</td>
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<td>Task 27: Final Report</td>
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<td>Task 28: Meeting Agendas and Minutes (as specified)</td>
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### MISCELLANEOUS DELIVERABLES
- Public Outreach Plan
- Study Area Boundary Adjustments
- Plan Goals and Objectives
- Socioeconomic Analysis & Growth Projections Memo
- Safety Analysis Technical Memo
- Capacity Analysis Report (both intersections & corridors)
- Traffic Model Calibration Analysis/Verification Report
- Problem Identification Report
- Alternative Network Findings & Conclusions
- Report on Initial Recommendations
- Intersection Operation Technical Memorandum
- Level of Service Analysis Technical Memorandum
- Transportation Financing Strategies & Suggestions
- Newsletter: A total (electronic only)
- Administrative Draft Report
- Public Draft Report
- Final Report
- Meeting Agendas and Minutes (as specified)