

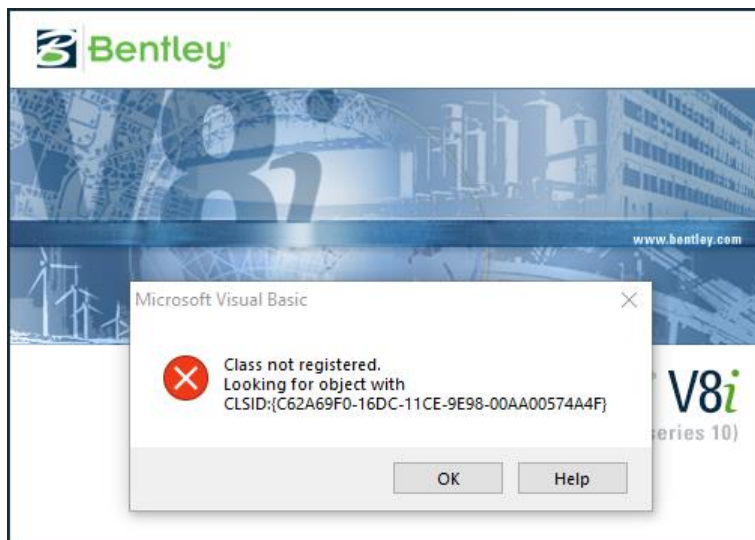
Engineering Systems CADD Support

64-BIT OFFICE UPGRADE – MICROSTATION AND POWERGEOPAK WARNING

ISSUE:

Microsoft Visual Basic - Class not registered.

When launching MicroStation or PowerGEOPAK, a Microsoft Visual Basic warning is encountered that indicates the class is not registered and tools from the MDT APPS and Road Tools pulldown menus do not work.



SOLUTION:

An Administrator will need to run regsvr32 for DLL files C:\Windows\System32\fm20.dll and C:\Windows\SysWOW64\fm20.dll to restore functionality. For MDT internal users, please Open a Case for support with MDT Service Desk to have this resolved. For partners external to MDT, contact your IT Administrator.

Application/Tool(s):

MicroStation V8i SS10 /
Power GEOPAK V8i SS10

Version(s):

08.11.09.916 / 08.11.09.918

Environment:

GEOPAK (Legacy) /
OpenRoads (Enhanced)
Workspaces

Released/Revised:

6/9/2025

SUPPORT

MDT Engineering
Systems – CADD

https://montana.servicenowservices.com/citizen?id=sc_cat_item&sys_id=13ac75551bc1091049e0ed3ce54bcb3d