

Project Development & Delivery - Digital Design and Modeling Services

Support Guide

Application/Tool(s): AutoCAD / Civil 3D
Version(s): Civil 3D 2022, 2024, 2026
Environment: MDT State Kit
Released/Revised: 9/4/2026

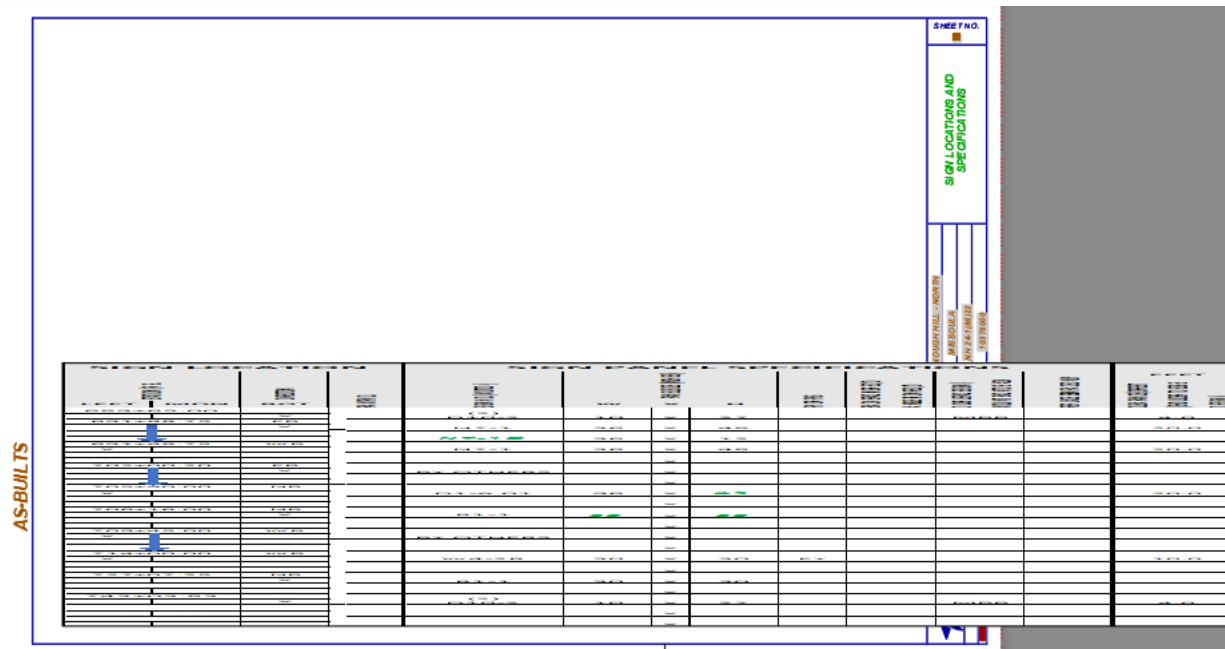


SUPPORT
Open a Case

CIVIL 3D OLE OBJECT APPEARS STRETCHED

ISSUE:

You save and close a drawing file with an OLE object precisely scaled to appear on the plans as you intended. Some time later, you open the drawing to find the OLE object not as you left it. It is stretched out horizontally beyond the limits of your sheet and completely unreadable.



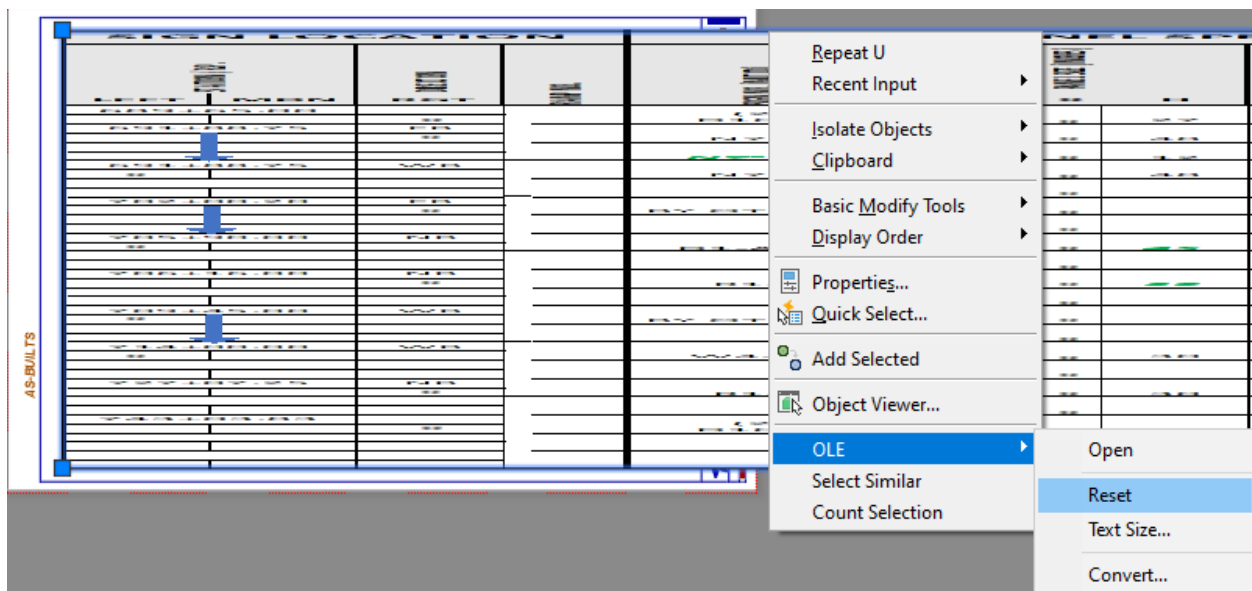
CIVIL 3D OLE OBJECT APPEARS STRETCHED

SOLUTION:

The OLE object scale will need to be reset and scale settings reapplied or the OLE object may be repasted into the drawing. The method to reapply scale settings varies. The scale of OLE objects when placed in the model are controlled by the MSOLESCALE variable.

PROCEDURE:

- 1) Click on the OLE object to select it. This will result in a blue border around the OLE object.
- 2) **RIGHT-CLICK**, hover over **OLE** and select **RESET**.



- 3) The OLE object will need to be rescaled.

Note: For resizing summary frames placed in the layout, refer to the guide [“Summary Sheets in Autodesk”](#).