

CONTRACTOR'S GUIDE TO MDT CM/GC WORKSHOP

Engineering Construction Contracting BureauAlternative Contracting Section

- Please mute your phone or microphone
- Questions and answers after the presentation
- Put written questions in chat box during presentation or raise your hand after the presentation for verbal questions
- This meeting is being recorded for future reference and will be posted to MDT's Alternative Contracting WEB link
- We will take a 5-minute break during the presentation
- PDH: Include first and last name under participant name



Brandon Graff





Erik Miller

Beth Kappes





John Pavsek

Lucia Olivera





Chris Wilson



WORKSHOP OUTLINE

- CM/GC Fundamentals
- Partnering
- Roles and Responsibilities of the CM/GC Team Members
- The Design Decision-Making Process
- Risk Identification and Management
- Understanding MDT Design Development Scheduling Process
- Cost Estimating, Estimate Reconciliation, and the Independent Cost Estimator
- Early Work Packages
- CM/GC Contractor Procurement Process
- Elements of a Good SOQ, Technical Proposal & Interview
- Status of Current and Upcoming CM/GC Projects
- Lessons Learned
- Question and Answers

















Mobility

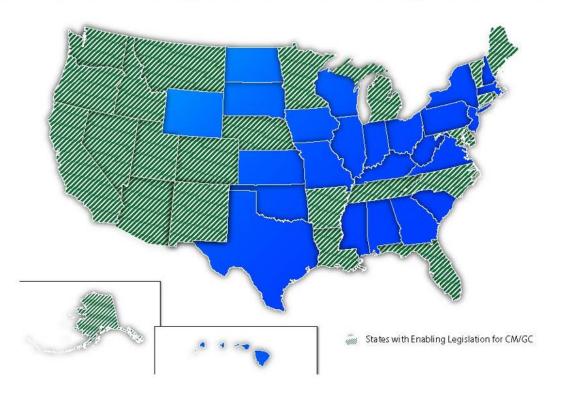
Safety

Quality

Environment · Shortening Project Delivery



1.2: State of the Practice States with Legislative Authority to use CM/GC



Every Day Counts | 1 Source: FHWA



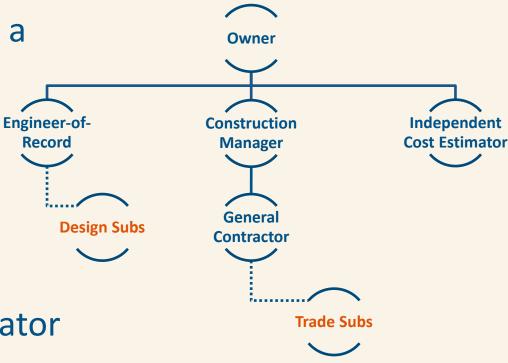




WHAT IS CM/GC?

 Two-phase contract with a General Contractor

- Phase 1 Preconstruction services contract
- Phase 2 Construction contract (if awarded)
- Consultant Design
- Independent Cost Estimator

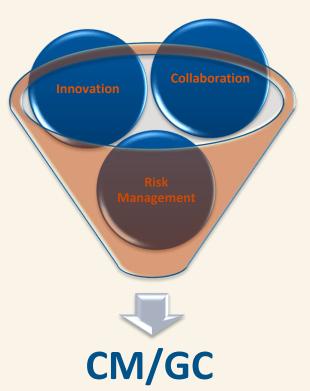


Expanded MDT Involvement during Design



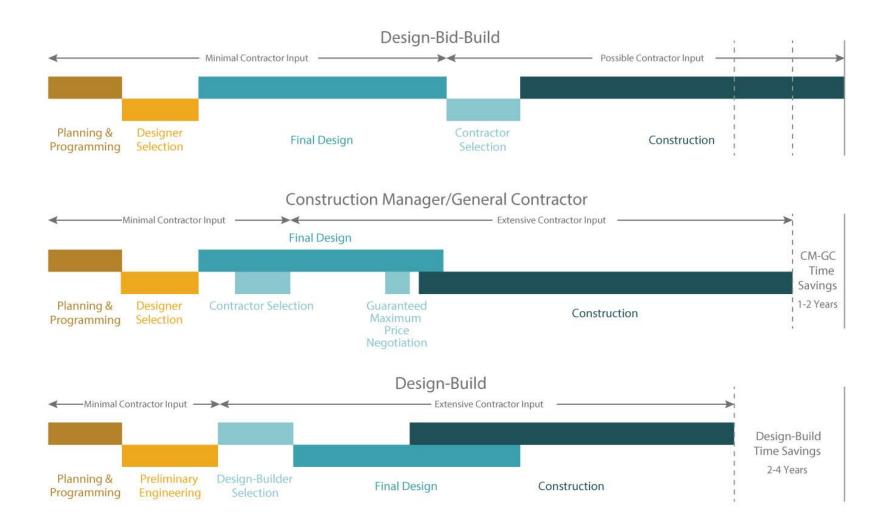
WHY ARE WE USING CM/GC?

- Encourages collaboration and innovation
- Improves Risk Management
 - Recognizes and where possible, minimized or eliminated
 - Appropriate party takes on risks that they are best-equipped to manage
- Reduces errors and omissions
 → less change orders
- Another tool in the toolbox
 - Majority of projects will still be delivered
 Design-Bid-Build



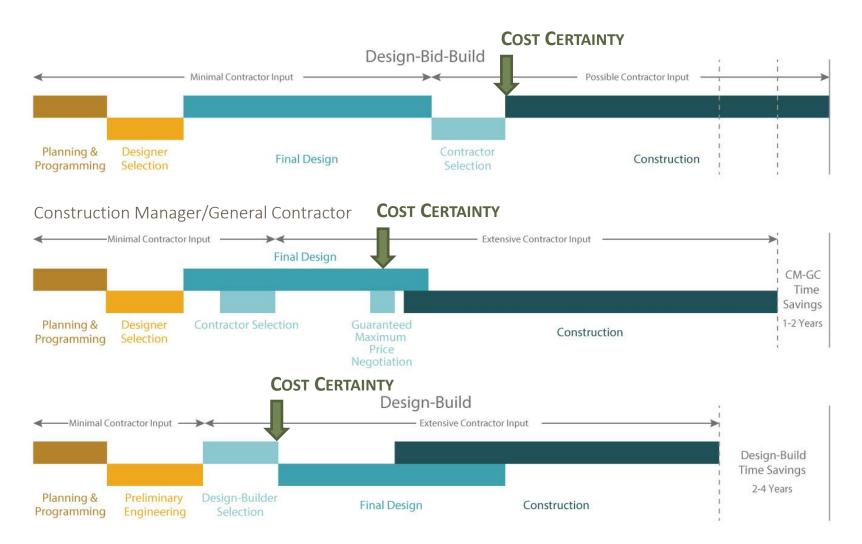


PROJECT TIME COMPARISON





TIMING OF COST CERTAINTY





CONSTRUCTION COST GROWTH

Contract Method	Projects Under \$20M	Projects Over \$20M				
D-B-B	3.4%	6.2%				
CM/GC	2.0%	-0.2%				
D-B	3.3%	4.4%				



^{*}Data from *The Use and Performance of Alternative Contracting Methods on Small Highway Construction Pro*jects – University of Colorado, 2016

MAJOR PROJECT DELAYS

Contract Method	Projects Under \$20M
D-B-B	33%
CM/GC	17%
D-B	29%



^{*}Data from Quantification of Cost, Benefits and Risk Associated with Alternate Contracting Methods and Accelerated Performance Specifications – University of Colorado, 2016

CM/GC PROJECT SELECTION

- 2017 Legislature approved 4 project pilot program (MCA 60.2.119)
 - 1 Project completed
 - 2 Projects under design
 - 1 Project selected and will be advertised
- MDT's "Project Delivery Selection Process"
 - Opportunity to manage risk
 - Schedule impacts
 - Cost impacts
 - Project complexity
 - Opportunity for innovation







PARTNERING = MINDSET + COMMITMENT + PROCESS

- Principles of Partnering:
 - Innovation
 - Trust
 - Collaboration
 - Ownership
 - Common Goals
 - Relationships
 - Problem Solving and Discussions
 - Accountability
 - Mutual respect
- Partnering Goal
 Team goals & individual commitments
- Partnering meeting format

It is almost certain that Team Unity will be tested



POTENTIAL TEAM CHALLENGES

- Estimates coming in higher than expected
- Understanding MDT Pre-Construction delivery process
- Risk identification and allocation
- GMP outside MDT guidelines
- Requirement for higher level of commitment
- Personality dynamics

Periodic Check-Ins Keep the Team Centered



IT WORKS! BUT REQUIRES EFFORT

- Requires a cor
- Follow the Pro succeed
- Remind folks t

Consensus Team Goals

- · Create a strong team
 - · Start from a place of trust
 - Practice clear, concise communication at the right level
 - Create and maintain a safe environment with stop work authority for everyone
 - · Offer respect to all team members
- · Prioritize processes, risks, and budget
- · Seek efficiencies throughout design
 - Talk about things early
 - Make decisions that you can/have authority to make
 - Complete construction by 2022
- Seek savings through innovation
 - · Save 10% of Rough Order Magnitude
 - · Create early work packages
- Achieve GMP with current team
- · Perform zero rework
- Reduce contingency at 100% design pricing
 - · Previous MDT estimate 25% vs. actual 5%
- · Create a positive public perception
 - Create a plan with a realistic budget
 - Educate and inform the public
 - Execute a survey to measure public satisfaction
- · Celebrate milestones
- · Build an award-winning project









KEY TEAM MEMBERS

- MDT Project Leader
- MDT Consultant Design Manager
- Design Consultant Project Manager
- Construction Manager
- MDT Engineering Project Manager (EPM)
- Independent Cost Estimator (ICE)



KEY TEAM MEMBERS

Project Leader – Alternative Contracting

- General management and project oversite
- □ Monitor overall project scope, schedule and budget
- □ Guides the design decision making process = Guides consensus
- □ Monitors & manages potential conflict resolution

MDT Consultant Design Manager

- Manages Consultant's contract scope and budget
- □ Manages MDT's Design EPS Schedule
- □ Consultant Project Manager's main point of contact
- Works with MDT Project Leader in all aspects of the project

Design Consultant Project Manager

- Manages Consultant's contract scope and budget
- □ Facilitates design-development meetings
- □ Consultant Project Manager's main point of contact
- □ Works with MDT Project Leader in all aspects of the project



KEY TEAM MEMBERS

Construction Manager (CM)

- □ Represents the Entire Contractor Team (Including JV and Subs)
- □ Provides Constructability/Innovation/Design focused expertise
- □ Identifies and prices risk
- Develops Construction Management Plan
- □ Manages development of Contractor's production-based estimate

MDT Engineering Project Manager (EPM)

- □ Responsible for management of the project during construction
- Provides MDT District construction perspective to the CM
- Participates in the design-development discussions
- Provides local knowledge of District challenges

Independent Cost Estimator (ICE)

- □ Prepares OPCC production-based estimate
- □ Collaborates with CM on approach to pricing effort
- Supports with Risk Management identification, allocation and pricing



CM Design Related Preconstruction Services

- Assist Agency / Consultant design
- Formal design reviews
- Constructability reviews
- Market research/Cost analysis for design decision
- Assist shaping project scope of work
- Options analysis and innovation development



CM Schedule Related Preconstruction Services

Review Agency / Consultant design schedules





CM COST RELATED PRECONSTRUCTION SERVICES

Coordinate with MDT/Engineer regarding bid items

Prepare production-based construction estimates

Assist with life-cycle cost analysis

Costing of design options

Material cost forecasting

Determine Cost and

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probabil	ity	of	risk	items	



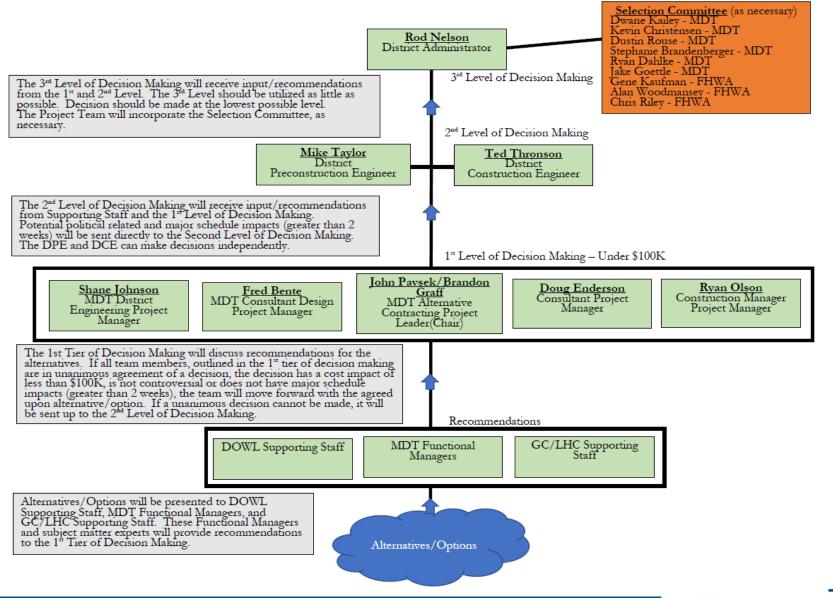
CM ADMINISTRATIVE RELATED PRECONSTRUCTION SERVICES

- Coordinate contract documents
- Assist with 3rd party stakeholder coordination
- Assist with public relations/attend public meetings
- Subcontractor bid packages
- Study labor conditions
- Partnering



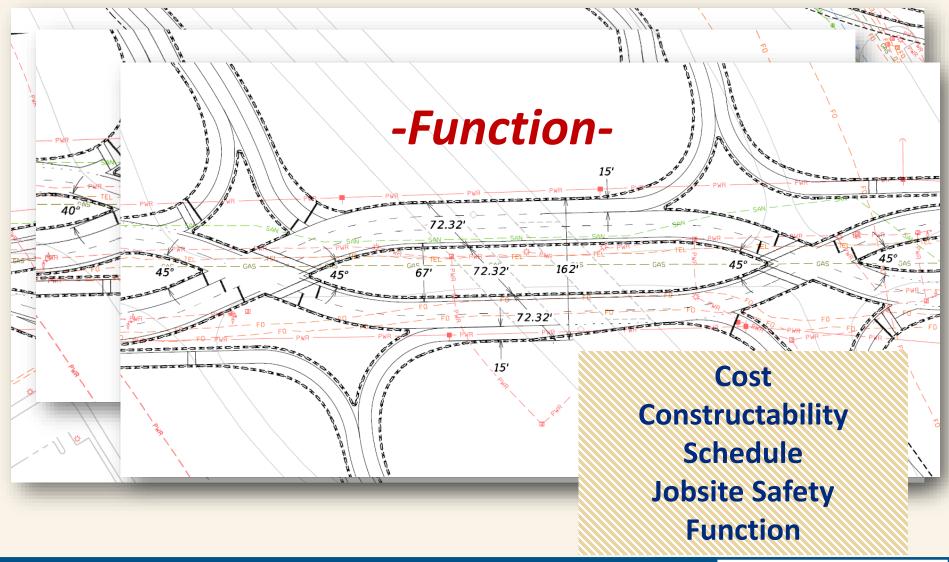








DECISION PROCESS EXAMPLE









CM/GC RISK MANAGEMENT: WHY??

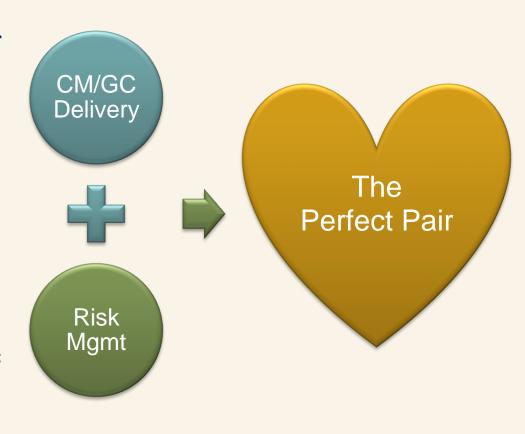
- Contractual misallocation of risk has been found to be the leading cause of construction disputes in the US (2006 publication by FHWA)
- In general, project risks are on the rise...
 - Increased traffic volumes
 - Need to minimize traffic disruptions
 - More stringent environmental, community, and safety requirements
 - Increased material costs

(as identified by Executive Director of NCHRP)



CM/GC RISK MANAGEMENT: WHY?

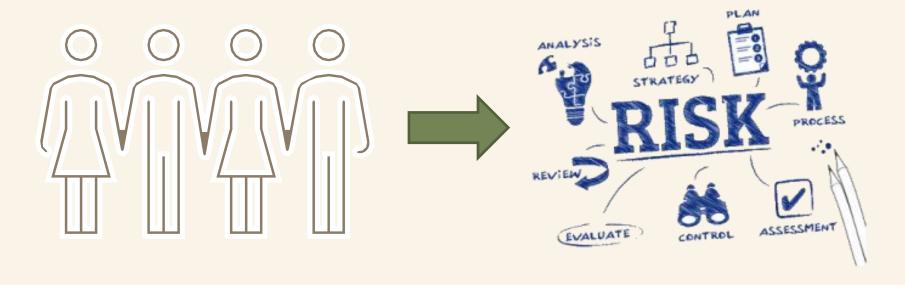
- Project risk is a big factor in evaluating the applicability of CM/GC delivery
- CM/GC is well-suited for highly complex projects where owner input is needed
- Expanded project team = better risk ID and allocation





CM/GC RISK MANAGEMENT: WHO??

 The Owner, Engineer, Contractor and ICE all actively participate in the risk management process





CM/GC RISK MANAGEMENT: WHAT??

- Risk Management Process
 - Detailed effort that encompasses all phases and aspects of project
 - Goal is to keep the risk management process as tangible and scientific as possible
 - Varying level of complexity when it comes to risk analysis methods
 - MDT is currently using a simplified approach

Identification Assess & Develop Monitor & Measure & Control



CM/GC RISK MANAGEMENT: WHAT??

Identification

Assess & Analyze

Develop Mitigation Plan

Monitor & Implement

Measure & Control

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CM/GC RISK MANAGEMENT: WHAT??

Identification

Assess & Analyze

Develop Mitigation Plan

Monitor & Implement

Measure & Control

Example Risk Statement:

Detailed project-specific risks that identify "if-then" scenarios

Risk Description	Cause / Impact					
Structural steel repairs are more	Construction time is extended,					
extensive than anticipated	and repair costs are increased					



CM/GC RISK MANAGEMENT: WHAT??

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Example Risk Assessment / Analyze:

- Determine the probability and impact of risk Delphi Technique
- Utilize the probability and impact to determine the resulting risk score
- Risk score can help prioritize risk mitigation efforts

Risk <u>P</u> robability (0-5)	Risk <u>I</u> mpact (0-5)	Risk Score = P x I			
2	5	10 moderate			



CM/GC RISK MANAGEMENT: WHAT??

Identification

Assess & Analyze

Develop Mitigation Plan

Monitor & Implement

Measure & Control

Example Mitigation Plan:

- To better-determine condition of existing structural steel, perform additional site investigation and testing AND/OR...
- Define an allowance to cover the cost, if this risk should it occur:

Pay Item	Amount	Description
CM/GC Contingency	\$125,908	Refer to special provision for conditions on when this fund can be accessed, payment is administered like Misc. Work



CM/GC RISK MANAGEMENT: WHEN??

Identification

Assess & Analyze

Develop Mitigation Plan

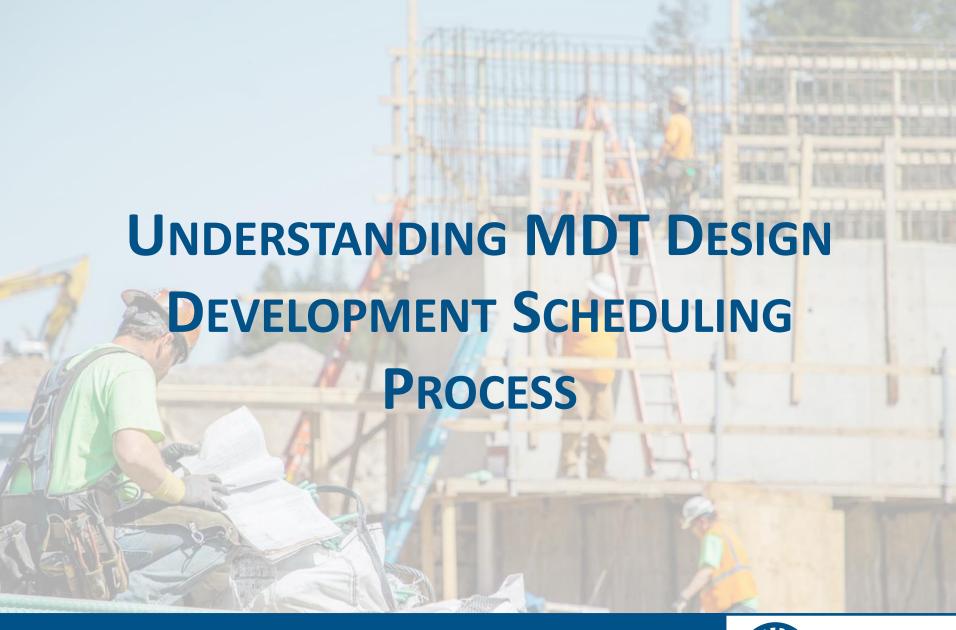
Monitor & Implement

Measure & Control

Example Risk Follow-up:

- Continue to evaluate and update risk assessment and mitigation plan throughout the life of the project (design and construction)
 - Deck coring and top flange inspection provides more information and allows you to reduce probability of risk
- Continue to update and revise contingency cost estimate
 - Updated material pricing, detailed plan for steel rehab/replacement documented in special provision

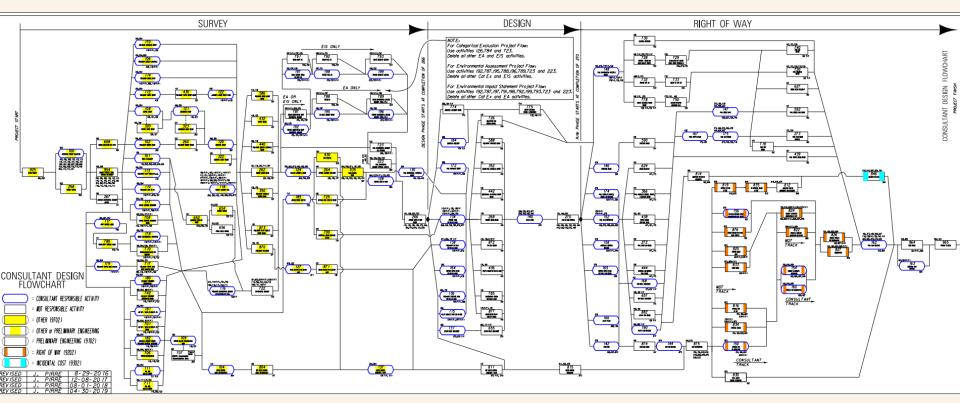






CM/GC PRECONSTRUCTION SCHEDULE

 MDT utilizes existing/typical consultant design project framework, but looks to adapt that standard process to fit project and team specific needs...





CM/GC PRECONSTRUCTION SCHEDULE

 Added CM/GC activities occurring at each major plan development milestone...

Review Plan Set and Other Design Info

Approach to Price / Estimate Coordination

Estimate Reconciliation / Estimate Comparison

Development of Construction Management Plan











ESTIMATING OVERVIEW

Estimating Milestones

Estimate Activities For Milestones

Role of the ICE

Production Based Estimating



ESTIMATING MILESTONES

- 10-30% = Rough Order of Magnitude (ROM)
- 30% = Alignment and Grade Review (AGR)
- 60% = Plan-in-Hand (PIH)
- 90% = Final Plans
- 100% = Plans, Specs, and Estimate (PS&E)
 - GMP Negotiations & Off Ramp
 - Guaranteed Maximum Price (GMP) submittal



ESTIMATE ACTIVITIES FOR MILESTONES

Constructability Review Approach to Price

Submit Estimate

Pre-Estimate Reconciliation

Estimate Reconciliation

Post Reconciliation Estimate



- First look at full plan set
- Contractor will conceptualize construction phasing and impacts
 - Make suggestions to enhance constructability



- Purpose of Meeting is to make sure ICE, Engineer, and Contractor are on the same estimating grounds.
- Cost Estimate Narrative/Instructions
 - ➤ Where do I carry Indirect, Risk, Contingency, etc.?
- Information Sharing
- Means and Methods for Construction
 - Opportunity to Innovate!



- Estimate development duration will depend on project schedule.
- Contractor, ICE, and Engineer will submit estimates.
 - > ICE and MDT will have opportunity to review all estimates.
 - ICE estimate will be blind.



- Occurs the day before Estimate Reconciliation meeting(s)
- First look at comparison spreadsheet
- Identify Work Groups (or D groups) where Estimate Reconciliation will need to be focused.
- ICE, Engineer, and Contractor will have opportunity to modify estimates and resubmit.



- Open book pricing for CM and Engineer
 - ICE tab is blind
- Comparison Spreadsheet and Meeting Discussion Example (next slide)



Constructability Review

Approach to Price

Submit Estimate

Pre-Estimate Reconciliation

Estimate Reconciliation

Post Reconciliation Estimate



CM/GC Project 60% Estimate Reconcilliation DATE:

zero serious injuries												
				CONTRACTOR ESTIMATE								
BID ITEM#	ITEM DESCRIPTION	QTY	UNIT	МН	Labor Cost Total	Construction Equipment Cost Total	Supplies Total Cost	Materials Total Cost	Subcontract Total Cost	Unit Price	Total Price	CON vs. ICE COMPARISON
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301020625 A	AGGREGATE TREATMENT	157,592.00	SY							\$30.00	\$4,727,760.00	5-15%
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402020315 E	MULSIFIED ASPHALT-TACK COAT	31,518.00	GAL							\$20.00	\$630,360.00	greater than 15%
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209010165 T	EMPORARY SHORING	7,500.00	SF							\$20.00	\$150,000.00	less than 5%
614010010 F	RETAINING WALL - J2 WALL	690.00	LF							\$30.00	\$20,700.00	less than 5%
614010011	DESIGN, CONSTRUCT MSE WALLS	1,886.00	SY							\$40.00	\$75,440.00	less than 5%
614010046	OSGN & CNST MSE WALL-MODULAR BLOCK	150.00	SY							\$30.00	\$4,500.00	5-15%
R	REMOVE CONCRETE RETAINING WALL	220.00	LF							\$20.00	\$4,400.00	less than 5%
V	WALL ITEM TOTALS										\$588,090.00	less than 5%
ONCRETE BARRI	IER ITEMS	1	LS									
605000000	CONCRETE BARRIER RAIL TRANSITION	9.00	EA	0.00	0.00	0.00	0.00	0.00	0.00	\$0.00	\$0.00	greater than 15%
	CONCRETE DARRIED DAIL			0.00	0.00	0.00	0.00	0.00		ć0.00	ć0.00	#DIT/IOI
Comparison Percent Change ICE Estimate (BLIND)												



- Submit Post Post-Reconciliation Estimate
 - Modifications to Estimate based on Estimate Reconciliation Discussion

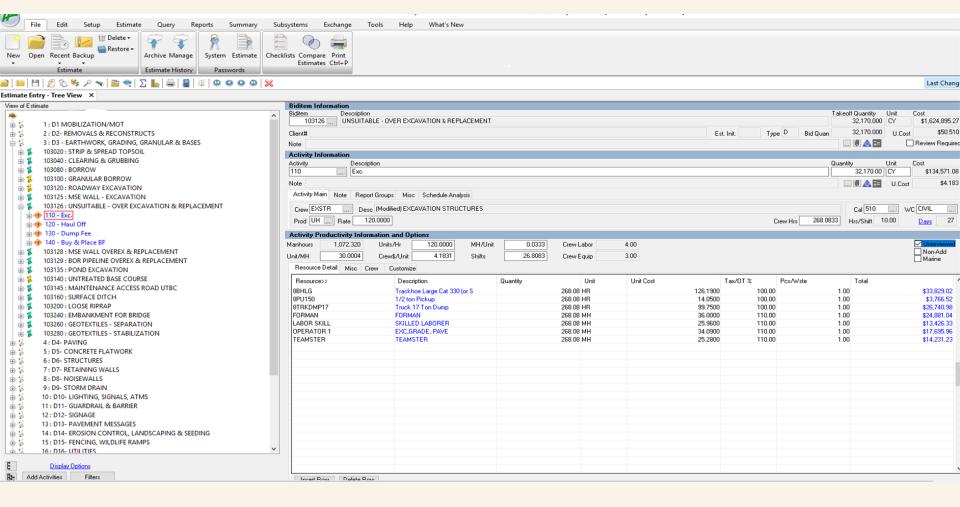


ROLE OF THE ICE

- Foster Team Environment
- Fair Market Pricing
- Bring additional experience to the project team
- Assist in risk mitigation
- Assist team in developing innovation
- Help team accomplish goals



PRODUCTION BASED ESTIMATING









EARLY WORK PACKAGE

- EWP should be used to reduce project risk
- EWP(s) considered if it provides clear schedule or constructability advantage
- EWP must be severable
- EWP based on fully-developed design documents
- Must save time, reduce inconvenience, and/or reduce construction costs
- EWP GMP subject to cost guidelines, i.e., < 110% of ICE







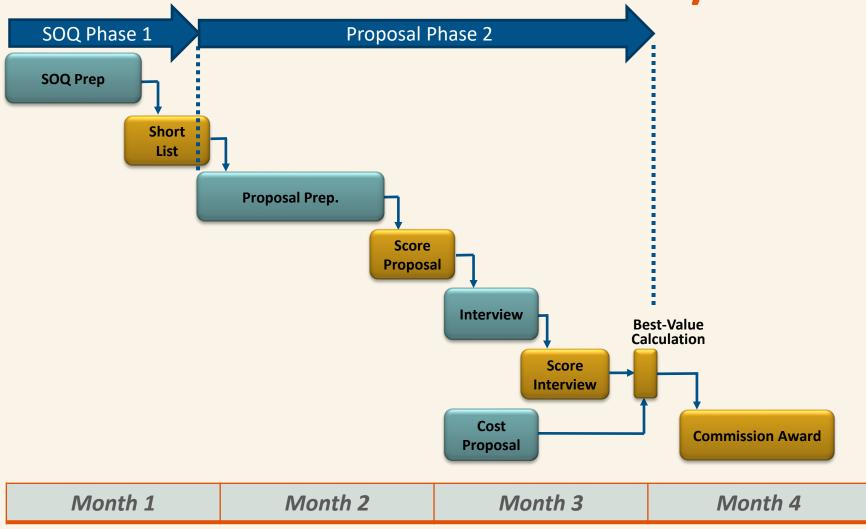
HIRING THE CM/GC (MCA 18-2-503)

- Two phase process
 - ➤ Request For Qualifications (RFQ) → State Of Qualifications (SOQ)
 - ➤ Request For Proposal (RFP)
 → Technical Proposal (TP)

- By law, MDT must consider project costs when awarding project CHALLENGE:
 - Very limited design information available at time of Contractor RFQ/RFP
 - > We require a fixed fee markup price as a part of their proposal



THE PROCESS - HIRING THE CM/GC









THE STATEMENT OF QUALIFICATIONS

- The parts of the SOQ:
 - Transmittal Letter
 - The Team/Key Members 25% Weighted Value
 - CM/GC and Related Projects 25% Weighted Value
 - Understanding and Approach 50% Weighted Value
- MDT Shortlists all Firms under Pilot Program
- Currently share ranking to give Firms ability to make Go/No-Go decision



THE STATEMENT OF QUALIFICATIONS

- Staffing Use tables, simple org charts, staff interface
- What are the team members contribution to the project
- Follow the RFQ and RFP
- Draw off similar experience
- Know who you will be working with and their role
- Use photos/matrices/graphics wisely
- The SOQ is the outline for the Proposal



PROPOSAL SECTION I — PROJECT TEAM

- The cover letter opportunity to list strengths
- Work from an outline
- Avoid being wordy "Just the Facts"
- The Organization Chart
- Matrices can be very useful
- Be consistent within and across proposal sections
- Pick good projects tie to team
- Section I weighted at 10% of the written proposal





SECTION II – STRATEGIC PROJECT APPROACH

- Follow the RFP organization
- Address what is important to MDT the Silver Bullet
- Tables and graphics can be very useful
- Clearly address the project goals and challenges
- It is helpful to illustrate you've done this before
- Tie approach to design milestones
- How are you going to manage risk and innovations
- Be creative with ideas don't limit yourselves
- Discuss collaboration with MDT, Consultant & ICE



SECTION II – STRATEGIC PROJECT APPROACH (CONT)

- Consider how you will address early work packages
- Can you provide value added services or tools?
- Do not neglect safety
- MDT is interested in how you manage quality
- Typical cross sections/graphics/designs are valuable if done right
- Section II weighted at 40% of the written proposal



SECTION III — APPROACH TO CM/GC PROJECT DELIVERY PROCESS

- Hit on the three main points-Collaboration/Risk/Decisions
- Mirror Section I don't leave anyone out
- Clearly convey the speliabological fits of key staff
- How will you reduce cost and manage risk? Explain
- Describe how the CM will help guide the decision analysis and resolutions
 Risk
- REMEMBER Your part of a multi-disciplined team
- Section III weighted at 30% of the written proposal



SECTION IV — PROJECT INNOVATIONS AND RESOURCES

- Be creative and open minded
- Generate a metric that gauges impacts of the innovation
- Provide examples and outcomes if possible
- How is your team structured to brainstorm/ evaluate/ track innovations
- Are innovations right for this site and conditions?
- Section IV weighted at 20% of the written proposal







THE INTERVIEW

- Know the interview format
- Be relaxed: Practice Practice Practice
- You will be our partner start with this interview
- Avoid one person dominating d
- Clean handoffs don't interrup
- Be cognizant of your body language
- Be intentional with graphics/fig
- Consider value-added participants



THE INTERVIEW (CONTINUED)

- Discuss the project challenges and your approach
- Address the key elements of your proposal expand
- Avoid badmouthing past clients, subs, engineers
- Tell us how you communicate internally and with the team
- Key words have value transparency, communication, problem solving, own risk, etc.
- Know your virtual platform
- Ask us questions
- Show excitement!









CM/GC Total Proposal & Interview Scoring

120000 Total Score Available

	COMPANY													
REVIEW COMMITTEE MEMBER	Contractor A					Contractor B								
	Technical Proposal			Interview			Technical Proposal			Interview				
SCORING CRITERIA NO.	1	2	3	4	1	2	3	1	2	3	4	1	2	3
Reviewer 1	7.0	8.0	8.0	8.5	9.8	10.0	9.8	9.5	9.0	9.5	8.8	7.6	7.3	7.4
Reviewer 2	8.0	7.5	7.0	8.0	9.2	9.2	8.9	9.0	8.9	9.0	9.5	8.0	7.4	7.4
Reviewer 3	7.5	7.9	7.5	7.8	9.0	9.0	8.7	9.0	8.8	9.0	9.2	8.0	8.0	7.5
Reviewer 4	6.0	6.5	7.5	8.0	9.2	9.3	9.5	9.2	9.5	9.5	8.0	8.8	8.0	8.0
Reviewer 5	7.0	7.0	6.5	6.8	9.5	9.0	9.0	8.5	9.0	8.5	8.6	7.0	6.5	6.0
Reviewer 6	8.0	8.0	7.3	8.0	9.5	9.5	9.5	10.0	10.0	9.0	9.0	8.0	7.0	8.0
Reviewer 7	7.0	7.3	6.5	7.2	9.8	9.8	9.8	7.5	8.2	8.0	8.0	7.5	7.3	7.5
Reviewer 8	8.0	6.5	6.2	7.3	9.5	9.5	9.5	10.0	9.5	9.0	9.5	8.0	7.0	7.5
TOTAL/CRITERIA =	58.5	58.7	56.5	61.6	75.5	75.3	74.7	72.7	72.9	71.5	70.6	62.9	58.5	59.3
TOTAL SCORE =	96,130				102,110									
PERCENT =	80.11%				85.09%									
RANKING	2					1								
	2.0	1.5	1.8	1.7	0.8	1.0	1.1	2.5	1.8	1.5	1.5	1.8	1.5	2.0





CM/GC Price Scoring

PROPOSER	Construction Phase Multiplier (%)	Average Multiplier (%)	Closest to the Average Score	
Contractor A	10.00		0.9921	2
Contractor B	9.65	10.0	0.9886	3
Contractor C	11.50	10.8	0.9929	1
Contractor D	12.00		0.9879	4





CM/GC Best Value Scoring

PROPOSER	Technical Proposal and Interview Score	Construction Phase Multiplier Closest to Average Score	Best Value Score		
Contractor A	96130	19.8400	460.89		
CONTRACTOR A	30130	13.0400	400.03		
Contractor B	102110	19.7700	463.47		
	Total possible points for Prop	120000			
	Proposal and Interview Weigh	80			
	Price Proposal Weight		20		

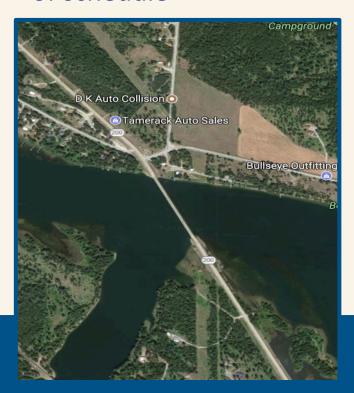






CLARK FORK – 1M NW TROUT CREEK

- Major Bridge Rehabilitation bridge deck required replacement
- Significant site constraints & major utilities in vicinity of structure
- Accelerated construction utilizing precast bridge deck panels
- Closed to traffic 6/1 to 7/10 (39 days total) opened 3 days ahead of schedule



Project Highlights:

- Accelerated pre-construction phase
- Robust Public Involvement effort
- Innovative construction methods using precast panels with accelerated schedule
- Local fabricator used (Kalispell)



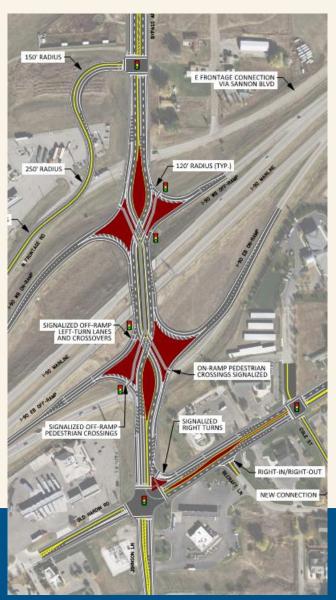
SALMON LAKE RECONSTRUCTION



- 4.5 Mile Reconstruction in challenging terrain
- Significant geotechnical challenges
- Maintenance of traffic issues
- Status: under design
- Project Highlights:
 - Environmental sensitive design
 - Right of Way constraints
 - Unstable slopes on the right, lake proximity on the left



JOHNSON LANE INTERCHANGE - BILLINGS BYPASS



- I-90 interchange reconstruction
- Diverging diamond interchange
- Maintenance of traffic issues
- Status: under design
- Project Highlights:
 - Defining an efficient decision process
 - Enhanced MDT participation
 - Design efficiencies
 - Bluebeam used for plan review



MT-200 Bridges – Lewistown Area



- Recently selected a Design Consultant
- Advertise for CM in February 2021
- Advertise for ICE in March 2021
- Project Highlights:
 - Age of existing bridges all but 2 pre-1940
 - Right of way constraints limited width
 - Maintaining traffic flow













ftp://ftp.mdt.mt.gov/contract/AlternativeContracting/MDT CMGCGuidance.PDF
(UPDATED DOCUMENT COMING SOON...)

Web link to today's workshop (available soon):

https://www.mdt.mt.gov/business/contracting/alternative.shtml

ALTERNATIVE CONTRACTING STAFF

John Pavsek
Beth Kappes
Brandon Graff
Erik Miller

ipavsek@mt.gov
bkappes@mt.gov
bgraff@mt.gov
ewmiller@mt.gov

