APPENDIX I
Rest Areas: Maintenance Division Questionnaire

**Name of Facility:** GREYCLIFF  
**Division:** BILLINGS  
**Maintenance Chief:** RANDY ROTH  
**Date:** 7/8/2008

### Facilities - Indoor

1. **How many times/week are your rest area facilities cleaned?**  
   - once/week  
   - twice/week  
   - every-other day  
   - every day  
   - seldom

2. **How many times/week are you re-stocking consumables (toilet paper, paper towels, etc.)?**  
   - once/week  
   - twice/week  
   - every-other day  
   - every day  
   - seldom

3. **How many times/week are you re-stocking cleaning supplies?**  
   - once/week  
   - twice/week  
   - every-other day  
   - every day  
   - seldom

4. **How many times/week are you dealing with vandalism?**  
   - once/week  
   - twice/week  
   - every-other day  
   - every day  
   - seldom

5. **How many times/week are you called in to perform minor repairs?**  
   - once/week  
   - twice/week  
   - every-other day  
   - every day  
   - seldom

### Facilities - Landscaping & Structures (picnic tables, benches, etc.)

1. **How many times/week are you dealing with vandalism?**  
   - once/week  
   - twice/week  
   - every-other day  
   - every day  
   - seldom

2. **How many times/week are you called in to perform minor repairs?**  
   - once/week  
   - twice/week  
   - every-other day  
   - every day  
   - seldom

3. **When was your last major repair? What was it?**  
   - NEW ROOF 2004  
   - other

### Facilities - Lighting, Sidewalks & Parking

1. **How many times/week are you dealing with vandalism?**  
   - once/week  
   - twice/week  
   - every-other day  
   - every day  
   - seldom

2. **How many times/week are you called in to perform minor repairs?**  
   - once/week  
   - twice/week  
   - every-other day  
   - every day  
   - seldom

3. **When was your last major repair? What was it?**  
   - NEW ROOF 2004  
   - other

### Septic System

1. **When was the last time you had the septic system pumped?**  
   - w/in 6 months  
   - w/in 1 year  
   - w/in 2 years  
   - w/in 5 years  
   - other

2. **When was the last time you had to do minor repairs to septic system, including pipes to tank?**  
   - w/in 6 months  
   - w/in 1 year  
   - w/in 2 years  
   - w/in 5 years  
   - other

3. **When was the last time you had to do drainfield repair?**  
   - w/in 6 months  
   - w/in 1 year  
   - w/in 2 years  
   - w/in 5 years  
   - other

4. **When was the last time the septic system, including drain field, was replaced?**  
   - w/in 6 months  
   - w/in 1 year  
   - w/in 2 years  
   - w/in 5 years  
   - other

### Well or Water System

1. **When was the last time you had to perform well repair, including pump?**  
   - w/in 6 months  
   - w/in 1 year  
   - w/in 2 years  
   - w/in 5 years  
   - other

2. **When was the last time you had the water flow rate tested?**  
   - w/in 6 months  
   - w/in 1 year  
   - w/in 2 years  
   - w/in 5 years  
   - other

3. **When was the last time you had the water quality tested?**  
   - MONTHLY  
   - w/in 6 months  
   - w/in 1 year  
   - w/in 2 years  
   - w/in 5 years  
   - other

4. **When was the last time the water supply was replaced (new well, new connect to city serv.)?**  
   - w/in 6 months  
   - w/in 1 year  
   - w/in 2 years  
   - w/in 5 years  
   - other

### Major Repairs Needed

(please list known issues that you feel must be resolved and please include estimated timeframe for resolution)

1. REST AREA NEEDS MAJOR REPAIRS TO UPDATE EVERYTHING
2. 
3. 
4. 

### Minor Repairs Needed

(please list known issues that you feel must be resolved and please include estimated timeframe for resolution)

1. 
2. 
3. 
4. 

### Other Comments or Issues
<table>
<thead>
<tr>
<th>Facilities - Indoor</th>
<th></th>
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</thead>
<tbody>
<tr>
<td>1. How many times/week are your rest area facilities cleaned?</td>
<td>oneweek</td>
<td>twiceweek</td>
<td>everyotherday</td>
<td>everyday</td>
<td>seldom</td>
</tr>
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<td>2. How many times/week are you re-stocking consumables (toilet paper, paper towels, etc.)</td>
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<table>
<thead>
<tr>
<th>Facilities - Landscaping &amp; Structures (picnic tables, benches, etc.)</th>
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<td>3. When was your last major repair? What was it?</td>
<td>oneweek</td>
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<td>everyday</td>
<td>other</td>
</tr>
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<tr>
<th>Facilities - Lighting, Sidewalks &amp; Parking</th>
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<table>
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<tr>
<th>Septic System</th>
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</thead>
<tbody>
<tr>
<td>1. When was the last time you had the septic system pumped</td>
<td>w/in 6 months</td>
<td>w/in 1 year</td>
<td>w/in 2 years</td>
<td>w/in 5 years</td>
<td>other</td>
</tr>
<tr>
<td>2. When was the last time you had to do minor repairs to septic system, including pipes to tank</td>
<td>w/in 6 months</td>
<td>w/in 1 year</td>
<td>w/in 2 years</td>
<td>w/in 5 years</td>
<td>other</td>
</tr>
<tr>
<td>3. When was the last time you had to do drainfield repair</td>
<td>w/in 6 months</td>
<td>w/in 1 year</td>
<td>w/in 2 years</td>
<td>w/in 5 years</td>
<td>other</td>
</tr>
<tr>
<td>4. When was the last time the septic system, including drain field, was replaced</td>
<td>w/in 6 months</td>
<td>w/in 1 year</td>
<td>w/in 2 years</td>
<td>w/in 5 years</td>
<td>other</td>
</tr>
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<table>
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<th></th>
</tr>
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<tbody>
<tr>
<td>1. When was the last time you had to perform well repair, includ WB 2006 NEW PUMP</td>
<td>w/in 6 months</td>
<td>w/in 1 year</td>
<td>w/in 2 years</td>
<td>w/in 5 years</td>
<td>other</td>
</tr>
<tr>
<td>2. When was the last time you had the water flow rate tested</td>
<td>w/in 6 months</td>
<td>w/in 1 year</td>
<td>w/in 2 years</td>
<td>w/in 5 years</td>
<td>other</td>
</tr>
<tr>
<td>3. When was the last time you had the water quality tested</td>
<td>w/in 6 months</td>
<td>w/in 1 year</td>
<td>w/in 2 years</td>
<td>w/in 5 years</td>
<td>other</td>
</tr>
<tr>
<td>4. When was the last time the water supply was replaced (new well, new connect to city serv.)</td>
<td>w/in 6 months</td>
<td>w/in 1 year</td>
<td>w/in 2 years</td>
<td>w/in 5 years</td>
<td>other</td>
</tr>
</tbody>
</table>

**Major Repairs Needed** (please list known issues that you feel must be resolved and please include estimated timeframe for resolution)

1. ALL STRUCTURE NEED NEW ROOFS AND FACILITY NEEDS TO BE UPDATED
2.
3.
4.

**Minor Repairs Needed** (please list known issues that you feel must be resolved and please include estimated timeframe for resolution)

1.
2.
3.
4.

**Other Comments or Issues**
## Rest Areas: Maintenance Division Questionnaire

**Name of Facility:** HYSHAM  
**Division:** BILLINGS  
**Maintenance Chief:** RANDY ROTH  
**Date:** 7/8/2008

### Facilities - Indoor

1. How many times/week are your rest area facilities cleaned?  
   - once/week  
   - twice/week  
   - every-other day  
   - every day  
   - seldom

2. How many times/week are you re-stocking consumables (toilet paper, paper towels, etc.)  
   - once/week  
   - twice/week  
   - every-other day  
   - every day  
   - seldom

3. How many times/week are you re-stocking cleaning supplies  
   - once/week  
   - twice/week  
   - every-other day  
   - every day  
   - seldom

4. How many times/week are you dealing with vandalism  
   - once/week  
   - twice/week  
   - every-other day  
   - every day  
   - seldom

5. How many times/week are you called in to perform minor repairs  
   - once/week  
   - twice/week  
   - every-other day  
   - every day  
   - seldom

### Facilities - Landscaping & Structures (picnic tables, benches, etc.)

1. How many times/week are you dealing with vandalism  
   - once/week  
   - twice/week  
   - every-other day  
   - every day  
   - seldom

2. How many times/week are you called in to perform minor repairs  
   - once/week  
   - twice/week  
   - every-other day  
   - every day  
   - seldom

3. When was your last major repair? What was it?  
   - NEW SPRINKLERS AND LANDSCAPING WB

### Facilities - Lighting, Sidewalks & Parking

1. How many times/week are you dealing with vandalism  
   - once/week  
   - twice/week  
   - every-other day  
   - every day  
   - seldom

2. How many times/week are you called in to perform minor repairs  
   - once/week  
   - twice/week  
   - every-other day  
   - every day  
   - seldom

3. When was your last major repair? What was it?  
   - NEW IN 2007 WB

### Septic System

1. When was the last time you had the septic system pumped  
   - w/in 6 months  
   - w/in 1 year  
   - w/in 2 years  
   - w/in 5 years  
   - other

2. When was the last time you had to do minor repairs to septic system, including pipes to tank  
   - w/in 6 months  
   - w/in 1 year  
   - w/in 2 years  
   - w/in 5 years  
   - other

3. When was the last time you had to do drainfield repair  
   - w/in 6 months  
   - w/in 1 year  
   - w/in 2 years  
   - w/in 5 years  
   - other

4. When was the last time the septic system, including drain field, was replaced  
   - w/in 6 months  
   - w/in 1 year  
   - w/in 2 years  
   - w/in 5 years  
   - other

### Well or Water System

1. When was the last time you had to perform well repair, including pump  
   - w/in 6 months  
   - w/in 1 year  
   - w/in 2 years  
   - w/in 5 years  
   - other

2. When was the last time you had the water flow rate tested  
   - w/in 6 months  
   - w/in 1 year  
   - w/in 2 years  
   - w/in 5 years  
   - other

3. When was the last time you had the water quality tested  
   - MONTHLY

4. When was the last time the water supply was replaced (new well, new connect to city serv.)  
   - w/in 6 months  
   - w/in 1 year  
   - w/in 2 years  
   - w/in 5 years  
   - other

### Major Repairs Needed (please list known issues that you feel must be resolved and please include estimated timeframe for resolution)

1. REHAB AND UPDATE INSIDE OF BUILDINGS
2. WE ARE LANDSCAPING AND PUTTING IN NEW SPRINKLERS ON THE EB THIS YEAR

### Minor Repairs Needed (please list known issues that you feel must be resolved and please include estimated timeframe for resolution)

1.
2.
3.
4.

### Other Comments or Issues
## Rest Areas: Maintenance Division Questionnaire

**Name of Facility:** Hathaway E & W  
**Division:** Miles City  
**Maintenance Chief:** J. Peaslee  
**Date:** 6/25/2008

### Facilities - Indoor

1. How many times/week are your rest area facilities cleaned?  
   - [ ] once/week  
   - [ ] twice/week  
   - [ ] every-other day  
   - [x] every day  
   - [ ] seldom

2. How many times/week are you re-stocking consumables (toilet paper, paper towels, etc.)?  
   - [ ] once/week  
   - [ ] twice/week  
   - [ ] every-other day  
   - [ ] every day  
   - [ ] seldom

3. How many times/week are you re-stocking cleaning supplies?  
   - [ ] once/week  
   - [ ] twice/week  
   - [ ] every-other day  
   - [ ] every day  
   - [ ] seldom

4. How many times/week are you dealing with vandalism?  
   - [ ] once/week  
   - [ ] twice/week  
   - [ ] every-other day  
   - [ ] every day  
   - [ ] seldom

5. How many times/week are you called in to perform minor repairs?  
   - [ ] once/week  
   - [ ] twice/week  
   - [ ] every-other day  
   - [ ] every day  
   - [ ] seldom

### Facilities - Landscaping & Structures (picnic tables, benches, etc.)

1. How many times/week are you dealing with vandalism?  
   - [ ] once/week  
   - [ ] twice/week  
   - [ ] every-other day  
   - [ ] every day  
   - [ ] seldom

2. How many times/week are you called in to perform minor repairs?  
   - [ ] once/week  
   - [ ] twice/week  
   - [ ] every-other day  
   - [ ] every day  
   - [ ] seldom

3. When was your last major repair?  What was it?  
   - [ ] Long time ago

### Facilities - Lighting, Sidewalks & Parking

1. How many times/week are you dealing with vandalism?  
   - [ ] once/week  
   - [ ] twice/week  
   - [ ] every-other day  
   - [ ] every day  
   - [ ] seldom

2. How many times/week are you called in to perform minor repairs?  
   - [ ] once/week  
   - [ ] twice/week  
   - [ ] every-other day  
   - [ ] every day  
   - [ ] seldom

3. When was your last major repair?  What was it?  
   - [ ] Long time ago

### Septic System

1. When was the last time you had the septic system pumped?  
   - [ ] w/in 6 months  
   - [ ] w/in 1 year  
   - [ ] w/in 2 years  
   - [ ] w/in 5 years  
   - [ ] other

2. When was the last time you had to do minor repairs to septic system, including pipes to tank?  
   - [ ] w/in 6 months  
   - [ ] w/in 1 year  
   - [ ] w/in 2 years  
   - [ ] w/in 5 years  
   - [ ] other

3. When was the last time you had to do drainfield repair?  
   - [ ] w/in 6 months  
   - [ ] w/in 1 year  
   - [ ] w/in 2 years  
   - [ ] w/in 5 years  
   - [ ] other

4. When was the last time the septic system, including drain field, was replaced?  
   - [ ] w/in 6 months  
   - [ ] w/in 1 year  
   - [ ] w/in 2 years  
   - [ ] w/in 5 years  
   - [ ] other

### Well or Water System

1. When was the last time you had to perform well repair, including pump?  
   - [ ] w/in 6 months  
   - [ ] w/in 1 year  
   - [ ] w/in 2 years  
   - [ ] w/in 5 years  
   - [ ] other

2. When was the last time you had the water flow rate tested?  
   - [ ] w/in 6 months  
   - [ ] w/in 1 year  
   - [ ] w/in 2 years  
   - [ ] w/in 5 years  
   - [ ] other

3. When was the last time you had the water quality tested?  
   - [x] X w/in 6 months  
   - [ ] w/in 1 year  
   - [ ] w/in 2 years  
   - [ ] w/in 5 years  
   - [ ] other

4. When was the last time the water supply was replaced (new well, new connect to city serv.)?  
   - [ ] w/in 6 months  
   - [ ] w/in 1 year  
   - [ ] w/in 2 years  
   - [ ] w/in 5 years  
   - [ ] other

### Major Repairs Needed

(please list known issues that you feel must be resolved and please include estimated timeframe for resolution)

1. Replace existing plumbing fixtures with motion detection units.
2. Replace hand dryer units with more energy efficient motion detection units.
3. Upgrade lighting in parking area and at facility.
4.

### Minor Repairs Needed

(please list known issues that you feel must be resolved and please include estimated timeframe for resolution)

1. Check sidewalk for ADA compliance and areas of possible replacement.
2.
3.
4.

### Other Comments or Issues

This report includes both EB & WB rest areas.